



Beauty and Health
INSTITUTE

The Future of Aesthetics is Here

COURSE CATALOG

**Beauty and Health Institute
11309 Countryway Blvd.
Tampa, FL 33626
813.749.1800**

July, 2020-2021

Volume XV

**A Private, Post-Secondary Vocational School
Providing Educational Training in Beauty & Health**

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About Beauty and Health Institute

Background

Beauty and Health Institute is the doing business as (DBA) name for Electrolysis Institute of Tampa, Inc., which was incorporated as a post-secondary vocational school on April 14, 2006, by Rita Kruse and Don Kruse. The school accepted its first students on December 16, 2006 and graduated its first class in February 2007. The school's name was changed to Beauty and Health Institute in 2009 to reflect its broadening array of educational offerings. It operates as a privately held business corporation subject to the educational standards and requirements of the Florida Commission for Independent Education, Florida Department of Education.

The Beauty and Health Institute's three post-secondary occupational education programs: Electrolysis, Facial/Skin Care Specialist, and Medical Aesthetician. Graduates are awarded certificates and help in preparing for applicable state licensing exams. The school also provides continuing education classes that enable professionals to refresh and expand their skills and maintain their licenses. The school operates on a 12-month calendar system with programs. A full-time student's course load is 30 hours per week.

The Beauty and Health Institute uses a combination of traditional instructional techniques, including classroom lectures, hands-on lab/equipment training, and work-based activities to prepare students for gainful employment in their chosen professions. Continuing education is delivered using the same instructional methods. The school does not currently offer distance education exclusively. Anytime distance learning is implemented, it has already been approved by the Commission of Independent Education (CIE). Distance learning may be implemented due to the following reason (but not limited to): state of emergency orders (i.e. pandemics, hurricanes, etc.)

Generally, all curriculums include and make available digital media resources that students may use in class or at home to enhance their skills and knowledge. Beauty and Health Institute does not discriminate based on race, creed, color, sex, age, disability, or national origin.

Licensure

Beauty and Health Institute is licensed by the Florida Commission for Independent Education, Florida Department of Education-License #3416. Additional information may be obtained by contacting the Commission at the following address:

325 West Gaines Street, Suite 1414
Tallahassee, Florida 32399-0400
(850) 245-3200 Main Line
(888) 224-6684 Toll Free
Institutional Data ID No.: 3416
Name: Beauty & Health Institute

Mission Statement

Beauty and Health Institute's mission is to provide training at a level that allows each student to achieve his/her highest occupational potential in the fields of beauty, health, and electrolysis. Beauty and Health Institute programs meet all standards set forth in the Rules and Statutes of the Florida Department of Business and Professional Regulation, Division of Professions, Board of Cosmetology; the Florida Department of Health, Medical Quality Assurance; and the Curriculum Frameworks and Program Standards of the Florida Department of Education. The school's training provides the foundation necessary for students to pass the Florida Department of Health and Florida Electrolysis Council License Exams.

Faculty

Institutional Data			ID No.: 3416		
Name: Beauty & Health Institute					
			Type:	License Number:	Exp. Date:
Educators:					
Hunt, Cathy	Facial/Skin Care Specialist, Medical Aesthetician (Facial skincare portion)	AA in Social Services Naugatuck Valley Community College, CT Flagler Technical Institute, Palm Coast, FL	Facial Specialist	FB9737227	10/31/2021
Pysz, Jennifer	Electrolysis, Medical Aesthetician (Electrolysis portion)	Diploma- Medical Aesthetician BHI, Tampa, FL	Electrologist Facial Specialist	EO2733 FB9746040	05/31/2022 10/31/2021
Stetsko, Olga	Electrolysis, Medical Aesthetician (Electrolysis portion)	Diploma-Electrolysis and Laser Specialist, BHI, Tampa, FL	Electrologist	EO1286	05/31/2022
Kruse, Rita	Electrolysis Substitute	Diploma - Electrolysis Institute of Orlando Certificate - Manhattan Cosmetology School of Philadelphia, PA	Full Spa Specialist	FS899183	10/31/2021
Marrero, Bianca	Facial/Skin Care Specialist, Medical Aesthetician (Facial skincare portion)	Diploma - Beauty and Health Institute, Tampa, FL	Facial Specialist	FB9747044	10/31/2022
Kaman, Brittany	Facial/Skin Care Specialist, Medical Aesthetician (Facial skincare portion)	Diploma- Medical Aesthetician BHI, Tampa, FL	Facial Specialist Electrologist	FB9757222 EO3362	10/31/2021 05/11/2022
Administration:					
Don Kruse	CEO				
Tali Arviv	Vice President	MD, Ross University, Miami, FL	Medical Doctor	ME118886	01/31/2022
Sunny Moroz	Director	AA in Arts, Hillsborough Community College, Tampa, FL			
Yana Shtrak	School Administrator	MBA in International Hospitality & Tourism Management, Schiller International University, Tampa, FL			
Alissa Baron	Student Affairs	Bachelor's in English, University of South Florida, Tampa, FL			

Administration

Campus Facility

Beauty and Health Institute is located in Lexington Plaza in the fast-growing Westchase district of Tampa, Florida. The school's 5,000-square-foot facility features modern instructional and training space, including seven classroom/lab/practice/storage rooms, a library, a student lunch/break room, four restrooms, and administrative offices. Instructional space is furnished with up-to-date equipment and materials designed to help students learn and practice the very latest techniques. A complete list of the school's instructional equipment is available at the office.

Beauty and Health Institute is in compliance with relevant local safety and health standards. The fire extinguishers, as well as the fire exit plan, are inspected on a regular basis. Safety and health standards are available and accessible to all students.

Drug-Free/Smoke-Free Policy

Beauty and Health Institute is a drug-free, smoke-free environment. Smoking on campus will not be tolerated. Furthermore, the school has zero tolerance for drugs and alcohol. No student or employee may be on the school site under the influence of alcohol or drugs. Use of drugs or other illegal substances on site is grounds for termination/dismissal.

The school is in compliance with federal government regulations for a drug-free workplace for students and employees. Any student or employee caught possessing, using, or distributing any illegal substances or paraphernalia will be dismissed and/or referred to the appropriate agency for arrest.

Campus Security

Beauty and Health Institute has designated Donald Kruse, President, as the contact person for any issues relating to campus security. Sunny Moroz, Director, is designated as the contact person if Mr. Kruse is unavailable. Beauty and Health Institute, Tampa Campus, refers all campus law enforcement issues to the Hillsborough County Sheriff's office as the school does not have private campus security personnel. Campus security statistics are provided each year. If any crime listed below is observed or if any person reveals that he/she learned of or was the victim of, perpetrator of, or witness to any crime listed below, immediately inform any staff member; an incident report should be completed. This applies to crimes in the building or in the parking lot of the school.

Crimes that should be reported are as follows: murder and non-negligent manslaughter; negligent manslaughter; forcible sex offenses; robbery; aggravated assault; burglary; motor vehicle theft; arson; all hate crimes involving bodily injury; and all liquor, drug, or weapons law violations. If you are in doubt as to whether a crime should be reported, please report the matter. For purposes of your reporting, please assume that a hate crime is any crime manifesting evidence that the victim was selected because of the victim's actual or perceived race, religion, sexual orientation, gender, ethnicity/national origin, or disability. It is important that any crime is reported in a timely fashion. Never hesitate to report a crime.

Weapons Policy

Possession of a weapon of any kind for any reason by anyone on Beauty and Health Institute campus is strictly prohibited. No knives, guns (pistols or rifles), bomb materials, bows and arrows, bazookas, stun guns, fireworks, or anything that could be deemed a weapon by legal authorities are permitted on campus, and campus is defined as parking lot and buildings. Violation of this rule will result in immediate termination and notification of the appropriate authorities. Any student, faculty, or staff member who sees or hears of anyone on campus with a weapon is urged to notify the office immediately.

Hate Crime Reporting

Current federal regulations require institutions to report as a hate crime any occurrence of criminal homicide; sex offense; robbery; aggravated assault; burglary; motor vehicle theft; arson, larceny-theft; simple assault; intimidation (bullying); destruction, damage, or vandalism of property; and any other crime involving bodily injury to local law enforcement agencies that manifests evidence that the victim was intentionally selected because of the perpetrator's bias. Students are encouraged to report crimes that fall into this category to their instructor(s) or directly to the administration as soon as possible. All faculty and staff hearing of any such crimes are to report them immediately to the director.

Beauty and Health Institute believes that persons willing to apply themselves, work hard, and learn new techniques can achieve success in any field. Our curriculum is provided in a format that promotes student success in the classroom and the workforce. To support this vision, Beauty and Health Institute strives to:

- Ensure that all students reach graduate status and find employment in their field of study.
- Provide an atmosphere where learning is the focus of all activities.
- Create desire in students and graduates to become life-long learners.
- Improve the community served by creating a desire in students and graduates to respond to community needs by giving back as members of society and ambassadors of their profession.

Discrimination

Beauty and Health Institute does not discriminate based on race, creed, color, sex, age, pregnancy, parental status, disability, or national origin.

Sexual Harassment/Hazing

The school will not tolerate harassment or hazing of any sort. Sexual harassment includes unwelcome sexual advances, offensive comments, gestures, or physical contact of a sexual nature by students or staff. Harassment based on age, race, color, religion, national origin, pregnancy, parental status, or disability also will not be tolerated, nor will hazing (defined as harassment, abuse, or humiliation of any other sort). Harassment or hazing may result in dismissal. Anyone believing they have suffered harassment or hazing should report the offense immediately to school administration. Students who are terminated for harassment or hazing will not receive a tuition refund.

Admissions

Basic Admission Requirements

Individuals requesting admission or accepted into any program at Beauty and Health Institute must meet and follow all of the below requirements:

- Must be at least 18 years old (Minimum 16 years old for the Facial Skincare program).
- Must possess a high school diploma, GED, or college degree.
- Must demonstrate good manual dexterity (full use of hands and fingers).
- Must be willing to accept and perform treatments/services such as (but not limited to): Facials, Electrical Devices, Laser Treatments, Hair Removal/Waxing, Makeup Application, Electrolysis, etc. while enrolled in any program.
- Must have good communication skills and demonstrate basic English proficiency.

Before being accepted into a program, prospective students are advised of all program and ancillary costs, personally interviewed by administration, must submit an entrance essay, must submit a signed enrollment agreement, and must agree to the student code of conduct and all other policies as stated in this Catalog.

Students whose native language (first language) is not English must Admissions aware. Admissions will decide if the student is competent (adequate for the purpose) in English. Students that appear to have a problem reading, speaking, and/or writing English will be asked to take the Test of English as a Foreign Language (TOEFL) Test. The School requires the Internet version of the TOEFL. The student must pass the test with a minimum score 80 on the internet-based test and 550 on the paper TOEFL exam, or 6.0 on the IELTS.

All high school diplomas/transcripts or GED's must be in English if its contents are in another language, translation and verification from an approved organization will be required before admission. All students enrolling in Medical Aesthetician and/or Electrolysis and Laser Course must have high school diplomas/transcripts translated and evaluated by an approved organization if not originally obtained in the US.

- Pregnancy will limit the student's ability to participate in certain modalities during lab.
- If a student has any condition(s) knowingly or unknowingly that may adversely affect their education or ability to participate in certain modalities, he/she understands that they are enrolling at their own discretion.
- Beauty and Health Institute does not discriminate based on race, creed, color, sex, age, disability, or national origin.

Student Modality Requirements

Students must be willing to accept and perform treatments/services such as (but not limited to): Facials, Electrical Devices, Laser Treatments, Hair Removal/Waxing, Makeup Application, Electrolysis, etc. while enrolled in any program. Students are expected to have of knowledge of the four main different skin types. Students are required to perform services and treatments on multiple skin types by partnering with other students in the classroom. Students who are not willing to participate will be re-enrolled or will be advised to withdraw or subject to dismissal.

Financial Requirements

Students must submit a completed and signed Enrollment Agreement and pay all base registration fees prior to being accepted into any program. Unfortunately, financial assistance is not available. The school does participate with a few different financing loan companies for those who qualify. Please refer to the BHI website for application procedure or contact the administration for more details. Students are financially responsible for all courses not officially dropped by the deadline.

Denial of Admissions

The school reserves the right to deny admission to a prospective student if one or more of the admissions requirements are not met. If an applicant is denied admission to the school, the school will fully inform the applicant of the nature of the denial. Applicants who are denied admission to the school may appeal that decision in writing to school administration. The school administration will make the final judgment as to the denial based on the school's published policies. The school will maintain a record of any applicant for at least 12 months.

Class Size

The average class size is twenty-four (24) students to one (1) instructor, with one student assigned to each workstation.

Open Enrollment

The school does have an open enrollment policy with specific start dates for each program. The programs are semester based for both the full time and part time schedules.

Start Dates

Students must begin class on the specified semester start date listed in this enrollment agreement, unless prior approval has been given by Administration, in writing, and a new start date has been designated.

New students can submit a request to change their start date no later than 2 weeks prior to the start of class. If approved by administration, it will result in an additional \$150 registration fee charge.

If a student is going to miss any days during the first 2 weeks of class, they will need to be re-enrolled for another semester. Please refer to the website for class start dates.

Program Changes

If a student is enrolled in a program and decides to change to another program, a re-registration fee of \$150 will apply.

Withdrawal Policy (Prior to Starting)

Withdrawals that occur after three (3) business days of signing the enrollment agreement, but before the first day of class, will result in a full refund of all monies paid, minus the registration fee and any fees for books, supplies, and materials. The student cannot guarantee that there will availability in the next semester.

Full-Time/Part-Time Status

- Full-Time Students: Five (5) classes each week for six (6) clock hours per class = thirty (30) clock hours per week.
- Part-Time Students: Four (4) classes each week for five (5) clock hours per class = twenty (20) clock hours per week.

After enrolling and signing a contract, a student is not able to switch their schedule. If there are extenuating circumstances, Administration will determine on a case by case basis.

Graduation Requirements

Once a student has met all the below requirements, they will receive a certificate of completion. To be eligible for graduation, a student must:

- Complete all the required clock hours in the program.
- Pass all written and practical exams.
- Meet all state requirements by completing all clinic services.
- Pay all tuition costs or make satisfactory arrangements for payment of all monies owed to the school.

Academic Calendar, Observed Holidays, and Hours of Operation

The academic calendar follows the calendar year (January through December).

Observed Holidays:

New Year's Day	Good Friday	Columbus Day
Martin Luther King, Jr. Day	Memorial Day	Veteran's Day
President's Day	Fourth of July	Thanksgiving Break
Spring Break	Labor Day	Christmas Break

****Other/Additional holidays may be announced****

School Hours of Operation

Office Hours	Monday – Thursday	9:00 a.m. to 5:00 p.m. (Friday until 4:00 p.m.)
Day Classes	Monday – Friday	9:00 a.m. to 3:30 p.m.
Evening Classes	Monday – Thursday	4:00 p.m. to 9:00 p.m.

Note: The school reserves the right to alter class schedules, change instructors, change the sequence of instruction, change to include hybrid learning (online distance learning), change class hours, graduation requirements, change any fees, or to make other changes deemed necessary or desirable, giving a notice of change when possible.

Transfer Policy

Transferring Hours/Credits to BHI

No hours will be accepted towards a program unless the student has a license from the state of Florida. Out of state licenses are not accepted toward the programs.

- Cosmetology: Active (current) license plus transcripts from previous school: 60 hours maximum will be accepted towards the Facial Skincare or Medical Aesthetician program. This is approximately \$1,200 deducted from the cost of tuition.
- Facial/Skincare: BHI will accept current Florida Facial Skincare License towards the Medical Aesthetician program. (Potential students will have to take Electrolysis & Laser)
- Electrologist License: BHI will accept active Florida Electrologist License towards the Medical Aesthetician program (Potential students must take Facial Skincare program)

- Full Specialist License: BHI will accept active Full Specialist License towards the Medical Aesthetician program. (Potential students must take Electrolysis & Laser program)

Transferring Credits to Other Institutions

The transfer of credits from Beauty and Health Institute to other schools is at the sole discretion of the receiving institution. Students should confirm in advance whether credits will be accepted by another institution in the event they plan to continue their education after leaving Beauty and Health Institute.

Transferring License to Other States

Students seeking to obtain licensure from another State during or after completing their education at the Beauty and Health Institute must do their own research regarding their desired state requirements. Beauty and Health Institute will not be responsible for consulting students on the license requirements for other states.

Tuition and Fees

Electrolysis & Laser Program Cost – 320 Clock Hours

Tuition	\$ 7,700
Registration Fee (non-refundable)	\$ 150
Books and Materials (non-refundable)	\$ 450
Total Program Cost	\$ 8,300

Facial/Skin Care Specialist Program – 320 Clock Hours

Tuition	\$ 5,900
Registration Fee (non-refundable)	\$ 150
Books and Materials (Text, Supplies, Kit) (non-refundable)	\$ 350
Total Program Cost	\$ 6,400

Medical Aesthetician Program – 640 Clock Hours

Tuition	\$ 13,000
Registration Fee (non-refundable)	\$ 150
Books and Materials (Text, Kit, Supplies) (non-refundable)	\$ 800
Total Program Cost	\$ 13,950

Replacement Books and Material Fees

Milady Standard Esthetics: Fundamentals, Workbook for Professional Estheticians, & Facial Skincare Tool Kit	\$350
Milady's Hair Removal Techniques: A Comprehensive Manual & IBEC Study Guide: Electrology plus Laser	\$450

Financial Aid

Title IV financial aid is currently not available.

Payment Options

Meritize – This option allows \$0 down but is subject to a credit check. The application is in our website. Approval is required prior to enrolling.

TFC Financing – This option requires no credit check. Students are automatically approved with a 20% down payment for the cost of the program. For those financing, beyond length of program, then you are subject to a 15% fixed interest and must pay by ACH.

TFC Cash Payment – Full cost of program is paid by graduation. Your first monthly payment is the down payment, no credit check is required.

- Students paying by ACH withdrawals – No interest or processing fee
- Students paying by Credit/Debit cards – A 3% processing fee will apply

Educational Programs

Program Identification and Prefixes

Each program is identified by an alpha prefix and courses within that program are identified by the same prefix. The school does not participate in the Florida Common Course Numbering System. The alpha prefixes and course identification numbers used by the school are not meant to indicate that the programs and courses we offer are transferable within the Florida Common Course Numbering System.

<u>Programs</u>	<u>Prefix</u>	<u>Total Clock Hours</u>
Electrolysis & Laser	EL	320
Facial/Skin Care	FAC	320
Medical Aesthetician	MA	640

Electrolysis & Laser – 320 Clock Hours – Diploma Program

The program's objective is to prepare students to meet the educational requirements set forth by the Florida Department of Health, Electrolysis Council Rule, Chapter 64B8-53, FAC. Upon successful completion of this program, students are prepared to sit for the Florida Department of Health, Electrolysis Council's Licensing Exam and after passing the exam, be employed as a licensed electrologist.

Program Description & Objectives

The program follows the curriculum concepts listed in the Florida Department of Health, Electrolysis Council Rule, and Chapter 64B8-53. The program includes hair removal skills and techniques by providing students a hands on-practical learning experience in the classroom and/or spa rooms under the supervision of a qualified Florida licensed Electrolysis & Laser instructor. Practical learning is correlated with didactic instruction. One hundred and twenty (120) clock hours of instruction will be in theory (academic instruction), and two hundred (200) clock hours will be in a clinical application setting.

The curriculum includes legal and ethical responsibilities, verbal and written communication, principles of office management, patient physical comfort, sanitation and safety functions, principles of electrolysis techniques, principles of infection control (HIV/AIDS and hepatitis), systems of the body, biology of hair growth, understanding and following the client's plan of care, principles of client assessment, and a review for the State License Exam. Training will be limited (by Council Rule) to only universally accepted procedures of electrolysis.

Electrolysis & Laser Program Breakdown by Course

The program breakdown by course listed below meets the standards set forth in Rule 64B8-53.002, FAC, Curriculum Standards for Electrolysis & Laser Training Programs.

Theory: (120 clock hours)		Hours
EL-101	Introduction to electrolysis	15
EL-102	Use of electricity in hair removal	5
EL-103	Laser and light-based hair removal physics	5
EL-104	Laser safety and precautions	5
EL-105	The integumentary system	6
EL-106	The circulatory and nervous systems	6
EL-107	The endocrine system and diseases	6
EL-108	The biology of hair growth	10
EL-109	Skin assessment	20
EL-110	Blood borne pathogens (HIV/AIDS, Hepatitis)	5
EL-111	Microbiology of the skin	7
EL-112	Clinic and office management	5
EL-113	Florida statutes and rules for electrolysis	5
EL-114	Consultations	20
Clinical: (200 Clock Hours)		
EL-115	Probe holder and Forceps Skills	5
EL-116	Insertions	15
EL-117	Sanitations/Sterilization Procedures	10
EL-118	Laser and Light-based Equipment Training	15
EL-119	Thermolysis equipment training	10
EL-120	Blend/galvanic equipment training	10
EL-121	Client Pre/Post Treatment	10
EL-122	Client Assessment	15
EL-123	General Treatment Procedures (all modalities)	80
EL-124	Consultations (Clinical)	15
EL-125	Visuals/Library	5
EL-126	Review/Exam Preparation	10
Total Hours		320

Electrolysis & Laser Standards

If a student should fail the State of Florida Electrolysis Exam given by the Florida Electrolysis Council, the student will be permitted to return to the school for ten (10) additional clock hours of tutorial training at no cost to the student. The Beauty and Health Institute offers an Electrolysis & Laser program that prepares the student to meet the educational requirements of the Florida Department of Health, Electrolysis Council and the curriculum outlines of the Electrolysis Council Rule, Chapter 64B8-52 and 53, FAC. Upon successful completion of the program, the student is prepared to sit for the Florida Electrolysis Council Exam to become licensed as a

Florida licensed electrologist. The program prepares student with 120 clock hours of classroom training (theory), and 200 clock hours of instruction in a clinical setting (lab applications). The classroom and lab training are given under the supervision of an electrologist licensed by the state of Florida.

Facial/Skin-Care Specialist – 320 Clock Hours – Diploma Program

The program objective is to prepare a student for an entry-level position as a licensed facial/skin-care specialist. Instruction is designed to qualify students for employment upon successfully obtaining a Facial Specialist Certification from the Florida Board of Cosmetology.

Program Description & Objectives

The program is designed to meet the educational requirements set forth by the Florida Department of Business and Professional Regulation, Division of Professions, Board of Cosmetology.

The program focuses on broad, transferable skills and stresses understanding and the ability to demonstrate the elements of planning, management, and finance essential in the cosmetology industry alongside the technical and production skills underlying such principles as labor, community, health, safety, and environmental issues.

The program includes 75 clock hours of classroom (theory/didactic) instruction and 245 clock hours of instruction in a clinical setting (lab applications). The latter includes 40 clock hours of facial services, which are defined as services involving manipulation (massage) of a client’s face by hands-on or electrical techniques. The services performed by the student include techniques involving skin care and hair removal.

The basic program follows the curriculum concepts listed in the Florida Department of Education, Curriculum Frameworks and Program Standards. The program includes instruction in communication, leadership, human relations and employability, safe and efficient work practices, Florida cosmetology laws and rules, acquisition of knowledge of the facial/skin-care specialist and related chemistry, bacteriology, anatomy and physiology, art of makeup, and development of skills in performing manipulative and electrical techniques required in the practice of a facial/skin-care specialist.

Upon successful completion of 320 clock hours of instruction designed to meet the learning objectives set forth in Rules 61G5-22.004(2), 61G5-22.005(2), and 61G522.006(2), FAC, The Beauty & Health Institute will issue a diploma in the specialty of facials. The services that are required by Rule are facials that include skin care and hair removal. In accordance with Florida statute 477.0201, the graduating student (with the help and direction of the Beauty and Health Institute), will contact the Florida Board of Cosmetology, complete the necessary forms, present the diploma as proof of completing the 320 clock hours of the Facial/Skin-Care Specialist Program, pay the Florida Board of Cosmetology’s initial registration fee, and will be registered by the Board of Cosmetology to practice as a licensed facial/skin-care specialist.

Facial/Skin-Care Specialist Program Breakdown by Course

The program breakdown by course listed below is designed to meet the standards set forth in Rules 61G5-22.004(2), 61G5-22.005(2), and 61G5-22.006(2), FAC, and the completion of forty (40) clock hours of facial services. The program follows the standards set forth in the Curriculum Frameworks and Program Standards for Facial/Skin-Care Programs.

Theory: (193 Clock Hours)		Hours
FAC-101	Florida Laws and Rules	5
FAC-102	HIV and AIDS	4
FAC-103	Sanitation	10
FAC-104	Ethics	2

FAC-105	Basics of Electricity	8
FAC-106	Facial Techniques and Contraindications	66
FAC-107	Product Chemistry	8
FAC-108	Hair Removal	2.5
FAC-109	Makeup	2
FAC-110	Skin Theory, Disease and Disorders of the Skin	85
FAC-111	Florida Laws and Rules	5
FAC-112	HIV and AIDS	4
FAC-113	Sanitation	10
FAC-114	Ethics	2
Clinical: (127 Clock Hours)		
Facials (All Four Skin Types)		40
Set up, Use, and Maintenance of Electrical Devices		1.25
Hair removal (Tweezing, Waxing, Threading, and Sugaring)		5
Makeup Application		5
Lash and Brow Tinting		5
Eyelash Application		10
Manual Extractions		1.25
Other Services		59.5
Total Hours		320

Facial/Skin-Care Specialist Standards

Beauty and Health Institute offers a facial/skin-care specialist program that prepares students to meet the educational requirements of the Florida Department of Business and Professional Regulation, Division of Professions, Board of Cosmetology Rules, Chapter 61G5-22.004(2), 61G5-22.005(2), 61G5-22.006(2), FAC. The program follows the curriculum concepts listed in the Florida Department of Education, Curriculum Frameworks and Program Standards. The classes, lab training, and services are under the supervision of a cosmetologist license in the state of Florida.

Medical Aesthetician – 640 Clock Hours – Diploma Program

Program Description & Objectives

The objective of the Medical Aesthetician Program is to prepare students for entry-level positions as licensed medical aestheticians. Upon completion of the program, students will have the knowledge required for success on the credentialing examination of their choice as well as skill competencies sought after in the field of medical aesthetics.

The Medical Aesthetician Program is focused on teaching broad, transferable skills and stresses understanding and demonstration of the elements of skin care, including hair removal through electrolysis and laser techniques as well as facial services including makeup techniques. The program follows the curriculum concepts listed in the Florida Department of Health, Electrolysis Council Rule, Chapter 64B8-53 and the Florida Department of Business and Professional Regulation, Division of Professions, Board of Cosmetology.

The program blends theory with skills in a simulated laboratory setting under the supervision of qualified instructors licensed by the state of Florida. Clinical and simulated laboratory learning is correlated with didactic instruction.

The program includes but is not limited to human relations and employability, legal and ethical responsibilities, principles of infection control (HIV/AIDS and hepatitis), first aid, verbal and written

communications, principles of office management, client physical comfort, sanitation and safety functions, anatomy and physiology, principles of electrolysis techniques, biology of hair growth, understanding and following clients plan of care, principles of client assessment, and a review for the state licensing examinations. Electrolysis-specific training will be limited, per Council Rule, to only universally accepted procedures of electrolysis. The facial/skin-care component follows the curriculum concepts listed in the Florida Department of Education, Curriculum Frameworks and Program Standards and includes Florida cosmetology law and rules, acquisition of knowledge of facial/skin care and related chemistry, bacteriology, art of makeup, and development of skills in performing the manipulative and electrical techniques required in the practice of a facial/skin-care specialist.

In accordance with Florida statute 477.0201, Beauty and Health Institute will assist the graduating student in contacting the appropriate credentialing agency to complete the necessary forms required for application for licensure. The school will provide a diploma as proof of completing the program with the required number of clock hours.

Medical Aesthetician Program Breakdown by Course

		Hours
MA-101	Introduction to Electrolysis	15
MA-102	Use of Electricity in Hair Removal	5
MA-103	Laser and Light-Based Hair Removal Physics	5
MA-104	Laser Safety and Precautions	5
MA-105	The Integumentary System	6
MA-106	The Circulatory & Nervous Systems	6
MA-107	The Endocrine System & Diseases	6
MA-108	The Biology of Hair Growth	10
MA-109	Skin Assessment	20
MA-110	Blood Borne Pathogens (HIV/Aids, Hepatitis)	5
MA-111	Microbiology of The Skin	7
MA-112	Clinic & Office Management	5
MA-113	Florida Statutes & Rules for Electrolysis	5
MA-114	Consultations	20
MA-115	Probe Holder & Forceps Skills	5
MA-116	Insertions	15
MA-117	Sanitation/Sterilization Procedures	10
MA-118	Laser and Light-Based Equipment Training	15
MA-119	Thermolysis Equipment Training	10
MA-120	Blend/Galvanic Equipment Training	10
MA-121	Client Pre/Post Treatment	10
MA-122	Client Assessment	15
MA-123	General Treatment Procedures (All Modalities)	80
MA-124	Consultations (Clinical)	15
MA-125	Visuals/Library	5
MA-126	Review/Exam Preparation /Electrolysis	10
MA-127	Introduction to Facial/Skin Care	20
MA-128	Safe, Sanitary, and Efficient Work Practices	15
MA-129	Science of Grooming and Salon Services	15
MA-130	Florida Law and State Board Rules and Statutes	10
MA-131	Introduction to Performing Facials	60
MA-132	Facial Manipulation and Related Massage	60

MA-133	The Art of Makeup	15
MA-134	Facial Hair Removal	15
MA-135	The Application of Artificial Lashes	10
MA-136	Professional Development and Employability	10
MA-137	Entrepreneurship and Management Skills	10
MA-138	Required Services/Lab (Facial/Skin Care)	80
Total Hours:		640

Medical Aesthetician Standards

Beauty and Health Institute offers a medical aesthetician program that prepares students to meet the educational requirements of the Florida Department of Health, Electrolysis Council, and the curriculum outlines of the Electrolysis Council Rule, Chapter 64B8-52 and 53, FAC, and the Florida Department of Business and Professional Regulation, Division of Professions, Board of Cosmetology Rules, Chapter 61G5-22.004(2), 61G5-22.005(2), 61G5-22.006(2), FAC. The program follows the curriculum concepts listed in the Florida Department of Education, Curriculum Frameworks and Program Standards. The classroom and lab training are under the supervision of an electrologist/facial/skin-care specialist licensed by the state of Florida.

General Student Policies

Student Code of Conduct

The following code of conduct has been adopted by Beauty and Health Institute to provide its students a pleasant and professional educational environment. The following are reasons that a student may be placed on probation or terminated.

- Noncompliance or failure to abide by school rules & student regulations (i.e. dress code, parking)
- Unbecoming conduct / Use of abusive language or profanity
- Excessive absences / Tardiness / Leaving early / Not making up hours / Not abiding by appropriate break times
- Unprofessional conduct which might discredit the school
- Cheating / Stealing / Theft
- Bringing a firearm to school
- Harassment / Discrimination / Intimidation (of any kind)
- Willful destruction of school property or another student's property
- Smoking or use of alcohol or illegal substances on school property
- Personal use of telephone or laptop during class (unless authorized by the staff)
- Verbal, physical, or mental abuse
- Not utilizing time to the fullest in class (i.e. sleeping, talking)
- Failure to maintain sanitary and proper sterilization procedures
- Disturbance that interferes with the concentration of other students
- Lack of respect for the instructors, administration, and/or other students
- Failure to follow directions given by instructor and/or administration
- Failure to pay tuition/fees
- Possession, use, or sale, of any illegal substance or alcohol on school property
- Lack of knowledge or ability to be taught minimum requirements
- Failure to comply with decision or action of management regarding the Student Code of Conduct

Student Responsibilities

Students are responsible for the care of school equipment and property.

Students are responsible for professionally representing Beauty and Health Institute.

Any Books or materials that are lost or need to be replaced will be at the student's expense.

Dress Code and Hygiene (Hair & Nails)

Students are expected to abide by all school, county, and State of Florida rules pertaining to hygiene and sanitation and should always be well groomed. Nails should be kept short and clean to allow students to participate in hands on training. Hair should be worn up or back from the face while students are performing services.

Students must wear the appropriate uniform during class. The required uniform is medical scrubs and closed toe shoes. The guidelines for the uniform are:

- Scrubs may be any color except neon (although black is preferred).
- The top and bottom scrubs must match.
- No logos, writing, or animation is permitted on the scrubs.
- No pullover sweatshirts, hoodies, ponchos, etc. are permitted.
- Students are permitted wear long sleeves under their scrub top. It must be a solid color.
- Shoes must be closed toe and comfortable.

Cell Phone Policy

The possession and use of a cell phone or other electronic devices are welcomed at BHI according to the following guidelines:

- Electronic devices are welcomed on breaks
- Should be set to "silent" and kept out of sight in an inconspicuous location
- Only used in the classroom when part of the instructor's lesson activities

Attendance Policy

Students are required to complete 100% of the total hours in the program. Attendance is taken daily. At all times, students must maintain 87% attendance on average. Students who are absent for legitimate reasons must provide appropriate documentation. Students are responsible for keeping track of their own hours.

Students are only able to miss a certain amount of days for each program. The number of days that a student can be absent is based on the average number makeup days per month. If a student has planned time off, they should sign up for makeup hours immediately. The days available to makeup decrease each month.

Full Time Schedule			
Program	Program Length	Maximum Days Absent	Maximum Hours Absent
Electrolysis & Laser	11 weeks	5 days	30 hours
Facial Skincare	11 weeks	5 days	30 hours
Medical Aesthetician	22 weeks	10 days	60 hours

Part Time Schedule			
Program	Program Length	Maximum Days Absent	Maximum Hours Absent
Electrolysis & Laser	16 weeks	6 days	30 hours
Facial Skincare	16 weeks	6 days	30 hours
Medical Aesthetician	32 weeks	12 days	60 hours

Attendance Guidelines

- Students are required to complete 100% of the total hours in the program.
- Students enrolled in MA must complete all hours in FAC before starting EL program.
- If enrolled in MA, the EL program will start the following week after the student finishes FAC program.
- Attendance is taken daily.
- At all times, students must maintain 87% attendance on average.
- Students who are absent for legitimate reasons must provide appropriate documentation.
- Students are responsible for keeping track of their own hours.
- Students are only able to miss a certain amount of days for each program.
- Students who miss more days than available make up days, will be dismissed or placed on LOA per Administrations discretion based on the excused/unexcused absences policy.

Clocking In & Out Policy

All programs are based on clock hours as opposed to credit hours. One clock hour is 50 minutes in the presence of a qualified instructor. The school uses decimal time to record the minutes.

If you clock in early, it will not result in additional time being counted. The hours toward your program will start at the commencement of class. Clocking in early will automatically round your time to the class start time.

Tardiness / Truancy / Leaving Class Early

Students are expected to be in class for the full length of class. Tardiness is considered being over 15 minutes late to class. If a student is tardy five times, they are subject to being dismissed from the school.

Students who leave class before the scheduled class end time will be reported as truant. Anytime a student arrives to class late or leaves class early, it should be approved by the instructor or Administration. The minutes/hours missed are expected to be made up by signing up for Saturday makeup classes. Unexcused absences will be subject to the makeup hour fee. Students are expected to sign up for the next available makeup class on the website.

The first time a student is tardy, they will receive a warning email from the school. The second tardy and any after, will result in the student receiving formal tardy warning letters. A student can only receive up to three (3) formal tardy warning letters before they will be dismissed from the school. If a student is tardy the fifth time, they will receive a letter of dismissal.

If the tardy is excused, the student will not be written up. Excused tardies should be approved in advance by Administration.

Administration has the sole discretion regarding student probation or dismissal. Students who are dismissed for excessive tardiness or excessive absenteeism as defined in this catalog will not receive a refund of tuition monies paid.

All students are given a 15 minute grace period before they are considered tardy. However, the 15 minute grace period does not mean any time is counted toward their program. It only means that the student will not be considered tardy until the clock is 15 minutes or more past the beginning of class. Any missed minutes are expected to be made up and the 15 minute grace period does not allow this time to be waived on the student's time clock.

Example 1:

Time In	Time Out	Total
04:06 PM	09:00 PM	4.90

For example 1, the student is scheduled for class at 4:00 PM. The student clocked in 5 minutes late, so they did not get the full 5 hours for the class. The student is not considered tardy since they are under the 15 minute grace period. However, the minutes they were late will need to be made up as they accumulate. Over time, this can add up to hours missed and will result in not graduating on time.

Example 2:

Time In	Time Out	Total
04:24 PM	09:00 PM	4.60

For example 2, the student is scheduled for class at 4:00 PM. The student clocked in 24 minutes late. They are past the 15 minute grace period and will receive a warning. The student will not be written up unless they are late twice in one week or eight times total. In addition, they did not receive the full 5 hours they were scheduled. Therefore, they will need to makeup this missed time.

*****Student must complete 100% of the clock hours of the program they are scheduled in. Any missed minutes or hours will need to be made up in order to graduate from the program.*****

Leave of Absence (LOA) & Absent Days

A Leave of Absence (LOA) is a temporary interruption in a student's program of study. LOA refers to a specific time period during an ongoing program when a student is not in academic attendance. Student's may not arbitrarily decide to "take" a leave of absence. A Leave of Absence can be granted in cases of emergency or medical problems with doctor notification, which causes attendance to be impossible or impractical. Leaves of Absence will be granted in the case of pregnancy or new mothers. A leave of absence for a medical reason will only be permitted with a letter from the student's doctor. If a student is called into active duty for the military, the school will grant a leave of absence.

A student is required to fill out the Leave of Absence form on the BHI website anytime they will be absent from school. This form is used to notify Administration that a student will not be present for their scheduled class. The student must e-sign the LOA request. No Leave of Absence will be approved without the student's e-signature unless the student is medically unable to provide it. In such cases the student will be required to sign the LOA document upon returning to school.

- An excused absence is defined as: Medical, Military, Legal/Criminal, Death
- An unexcused absence is defined as: Any undocumented time missed (vacations, personal, etc.)

If the absence is excused, students must provide documentation to attend makeup days at no additional cost. The student's scheduled hours will also stop while the student is on LOA that has been approved by Administration.

If the absence is unexcused, the student will be subject to a \$15 per hour makeup fee for every hour absent. All hours missed that are unexcused will count against the student's attendance and scheduled hours.

Failure to Return from LOA

Failure to return from an approved LOA will result in the student's withdrawal from the program at any time within a two (2) week period without incurring a financial charge for reentry.

Students must provide Beauty and Health Institute any applicable documentation in writing for the appeal to be considered. The student may appeal to an owner within five (5) business days of the dismissal date. The owner will make a determination within five (5) business days of receipt of the appeal and will respond to the dismissed student in writing.

Major Medical Reasons / Pregnancy

If a student has a major documented medical reason or any other extenuating circumstances that has discussed with and approved by school administration, the student may be placed on an extended Leave of Absence. In such circumstances, the school will address each issue on an individual basis. The student will be required to sign an enrollment addendum and may be re-enrolled in another semester. Upon the student's return, the student will resume the same payment period and course work.

Program Interruptions / Incompletion

If enrollment is temporarily interrupted for a Leave of Absence, the student will return to Beauty and Health Institute in the same progress status as prior to the Leave of Absence. Hours elapsed during a leave of absence will extend the student's contract period and maximum time frame by the same number of days taken in the leave of absence and will not be included in the student's cumulative attendance percentage calculation. Students who withdraw prior to completion of the course and wish to re-enroll will return in the same satisfactory academic progress status as at the time of withdrawal.

No Call/No Show Policy

When a student is absent from school for three (3) or more consecutive calendar days (excluding holidays and scheduled breaks), the school administration will attempt to contact the student to see if the student plans to return to the program or has withdrawn.

The determination must follow these guidelines:

- All students who state they will not return to school shall be promptly withdrawn. They must subsequently send the notice of withdrawal in writing.
- If the school attempts to contact the student, relatives, and /or emergency contact, and the student does not respond within ten (10) business days, the student will be considered as withdrawn.
- All students who state they will return must:

- Attend the next scheduled class after the violation and post positive attendance thereafter
- File an appeal within five (5) business days after the date of violation
- Have perfect attendance while the appeal is pending
- May be charged an additional \$15 per clock hour for the additional faculty time required to allow the student to makeup the missed hours of training and complete the clock hours required for graduation
- May be charged a \$150 re-registration fee and enrolled in the next semester based on availability and on how much time was missed
- Will be required to meet with School Administration to discuss corrective action

Makeup Hours Policy

All Beauty and Health Institute's programs are semester based. Students are provided with a graduation date stated in their signed contract. The date given is the official end of semester/program and is student's last day of attendance. The student must complete 100% of the program's clock hours to graduate. If all required hours are not completed by the given graduation date, students will not be issued a certificate of completion. Students are responsible for keeping track of their own hours. Additional days after the graduation date will not be provided (unless deemed necessary by Administration). Students must complete all necessary hours during their assigned semester.

If any hours are missed (which includes tardiness/leaving early), students must register for makeup hours. BHI provides 2 makeup days on average per month. The makeup days are only on Saturdays. The available makeup dates vary and will be posted on the BHI website for registration. Students are required to submit a request for makeup hours online. Unexcused absences will be subject to a fee of \$15 per hour that is missed.

The makeup fee is waived if the student submits appropriate documentation when requesting makeup hours. The documentation must be dated for the time the student missed school. If the documentation is from the weekend, it must state the day(s) the student is permitted to miss school. It will only be considered excused if the return to school date is during the week. All documentation must have a return to school date.

- An excused absence is defined as: Medical, Legal/Criminal, Obituary
- An unexcused absence is defined as: Any undocumented time missed

If the student is unsure what is considered excused or unexcused time, the student should contact Administration for clarification and to see if makeup fee is applicable.

If a student has under one hour of missed time, they do not need to pay to make it up.

Makeup Hour Rules

- Students are only required to stay for the number of hours that they missed.
- Students must clock in and out on Saturday.
- Saturdays are the only available makeup day.
- Students must participate in the class they are making up hours in.
- Students must follow all normal school policies and procedures.
- Students are not allowed to be in the cafeteria for an extended period of time.
- Student must pay again for makeup hours if they do not show up on scheduled day.
- Any students not abiding by the rules will be sent home.

Maximum Time Frame

All program requirements must be completed within a maximum time frame. All Beauty and Health Institute's Programs are semester based. Students are provided with an official start date and graduation date stated in their signed contract. The date given is the official end of semester/program and is the last attendance date allowed. This time frame also includes all available Saturday make up days.

Students who have not completed their hours or required coursework by their graduation date, will not be issued a certificate of completion. Additional days after the graduation date will not be provided unless approved by Administration. Students must complete all necessary hours during their assigned semester. If a student misses more time than maximum time frame, they will be withdrawn and reenrolled in another upcoming semester.

School Closed

If the school is closed due to an event beyond the school's control, such as a hurricane, tornado, or power outage, opportunities for making up for lost time will be provided at no additional cost.

Satisfactory Academic Progress (SAP)

The Satisfactory Academic Progress policy is consistently applied to all students enrolled at Beauty & Health Institute. It is printed in the catalog to ensure that all students have access online to a copy prior to enrollment.

Satisfactory Academic Progress is measured by:

- The student's cumulative grade point average (CGPA).
- The student's rate of progress toward completion (ROP); and
- The maximum time frame (MTF) allowed to complete the academic program. Standard Academic Progress (SAP) requirements must be met. SAP is calculated at mid-point of the program.

Students who fail to meet minimum requirements for attendance or academic progress, at the next checkpoint after the warning period, will be placed on probation. Students placed on an academic plan must be able to meet requirements set forth in the academic plan by the end of the next evaluation period. Students who are progressing according to their specific academic plan will be considered making SAP. The student will be advised in writing of the actions required to attain SAP by the next evaluation. If at the end of the probationary period, the student has still not met both the attendance and academic requirements required for SAP or by the academic plan, he/she will be determined as NOT making SAP.

Determination of Progress Status

Students meeting the minimum requirements for academics and attendance at the evaluation point are considered to be making SAP until the next scheduled evaluation. Students will receive a hard copy of their SAP determination at the time of each of the evaluations. Students deemed not maintaining SAP, will be placed on warning unless the student is on warning or has prevailed upon appeal resulting in a status of probation.

Evaluation Period

Students are evaluated for Satisfactory Academic Progress as follows:

Program	Total Program Clock Hours	Evaluation Periods for SAP
Electrolysis & Laser	320	160
Facial/Skincare Specialist	320	160
Medical Aesthetician	640	320

Attendance Progress Evaluations

Students are required to attend a minimum of 87% of the hours possible based on the applicable attendance schedule, to be considered maintaining satisfactory attendance progress. Evaluations are conducted at the end of each evaluation period to determine if the student has met the minimum requirements. The attendance percentage is determined by dividing the total hours accrued by the total number of hours scheduled. At the end of each evaluation period, The Beauty and Health Institute will determine if the student has maintained at least 87% cumulative attendance since the beginning of the course which indicates that, given the same attendance rate, the student will graduate within the maximum time frame allowed.

Academic Progress Evaluations

The qualitative element used to determine academic progress is a reasonable system of grades as determined by assigned academic learning. Students are assigned academic learning and a minimum number of practical experiences. Academic learning is evaluated after each unit of study. Practical assignments are evaluated as completed and counted toward course completion only when rated as satisfactory or better (the computer system will reflect completion of the practical assignment as a 100% rating). If the performance does not meet satisfactory requirements, it is not counted, and the performance must be repeated. At least two comprehensive practical skills evaluations will be conducted during the course of study. Practical skills are evaluated according to text procedures and set forth in practical skills evaluation criteria adopted by The Beauty & Health Institute. Students must maintain a written grade average of 70% and pass a final written and practical exam prior to graduation. Students must makeup missed tests and incomplete assignments. The following grade scale is utilized for theory and practical skill evaluation which utilizes a 100-point grading scale:

Grading System

A	100 to 90	Excellent
B	89 to 80	Very Good
C	79 to 70	Good/Acceptable
F	69 or Below	Failing
I	Incomplete	F if not made up within 30 days

A student is permitted to retake any failed exam once with the second grade substituting for the first, even if the second grade is lower. An Incomplete will convert to an F if the student does not makeup their work within 30 days.

Noncredit, Remedial Courses, Repetitions

Noncredit, remedial courses, and repetitions do not apply to this institution. Therefore, these items have no effect upon Beauty and Health Institute's standards for satisfactory academic progress.

Disciplinary Policies

Warning Letters & Probation

Students who fail to meet minimum requirements for attendance, academic progress, or any other violation listed on the Student Code of Conduct are subject to receiving warning letters. The student will be advised in writing of the violation(s) resulting in the warning letter.

Once a student has received the first warning letter, they begin a period of probation. During the probationary period, the student has five (5) scheduled school days to resolve the issue. If the violation is not resolved within a 5 day probationary period and if any other rules are violated, the student will receive a second warning letter. A student is only able to receive up to three (3) warning letters total per program before they are subject to being dismissed from the school.

If a student is placed on probation due to excessive tardiness or absenteeism and, after the probation period has passed, has met all of the school's requirements (as determined by Administration), the student will be allowed to continue training. If after the probation period has passed the student has not met all the school's requirements, the student will receive another warning letter.

A student can only have three (3) warning letters total for the entire program before they are subject to being dismissed from the school.

Dismissal Policy

Any student, who is dismissed from Beauty and Health Institute due to unsatisfactory progress, may appeal the dismissal to Administration in writing within five (5) business days of the dismissal date. Administration will make a determination within 5 business days of receipt of the appeal and will respond to the dismissed student in writing. If the appeal is approved, the student will be re-admitted to Beauty and Health Institute; however, the student will follow the same Warning and Probation policies if applicable, upon re-entry. The student must achieve cumulative SAP by the next checkpoint to be eligible and to remain enrolled at The Beauty and Health Institute.

General Grounds for Dismissal

A student may be dismissed for any one or more of the following reasons:

- Failure to maintain satisfactory academic progress after being placed on academic probation
- Excessive absenteeism/tardiness as defined in this catalog under Attendance Policy
- Unprofessional conduct as defined in this catalog under Student Conduct, including failure to observe the school's drug and smoking policy
- Failure to pay tuition or fees as set forth in the enrollment Agreement Students terminated for any of these reasons will not receive a tuition refund

Dismissal for Poor Attendance

If a student is dismissed for poor attendance, they have the right to appeal the dismissal in writing. Students must provide any applicable documentation in writing for the appeal to be considered. The student may appeal to school administration within five (5) business days of the dismissal date. School Administration will make a determination within five (5) business days of receipt of the appeal and will respond to the dismissed student in writing.

Beauty and Heath Institute will consider serious mitigating circumstances such as:

- Death of a relative
- Medical reason(s)
- Criminal/Legal

Suspension

A student may be suspended for up to 30 days for nonpayment of fees or failure to abide by the rules as stated in the Student Code of Conduct. The Student Code of Conduct can be found in the Catalog.

Withdrawal Policy

Students who withdraw must submit the notice in writing. All monies paid will be refunded if the student withdraws within three (3) business days after signing the Enrollment Agreement. Withdrawals that occur after three (3) business days of signing the enrollment agreement, but before the first day of class, will result in a full refund of all monies paid, minus the registration fee and any fees for books, supplies, and materials.

Student that withdraw in good academic standing and attendance will be withdrawing with satisfactory progress. These students shall have up to one year (12 months) from the date of withdrawal to request reentry into a program of study.

Students who withdraw with failing grades and want to return to the school will be placed on a reentry probationary period of one month (30 days), after which time the student must have attained a grade average of a C or at least 70% to remain in the program.

Students who withdraw with poor attendance and want to return to the school will be placed on a reentry probationary period of one month (30 days), after which time the student must maintain 87% attendance to remain in the program.

Withdrawals/Cancelations before classes have commenced through 40% completion of the program will result in a prorated refund on the number of scheduled hours to the total program hours.

Withdrawals/Cancelations after being scheduled or completing more than 40% of the program will result in no refund.

Reentry Policies

Dismissal and Reentry

A student who has been dismissed due to violation of school policies may request reentry to a program by contacting the school administration in writing. The school administration will determine whether the student qualifies for reentry. If a student qualifies for reentry, they must adhere to the Student Code of Conduct upon returning to school. If there are any other Attendance policy violations or Student Code of Conduct violations, the student will be dismissed again without being able to reenter. Furthermore, all the outstanding financial charges will apply and will have to be paid in full upfront together with re-registration fees. Books and material fees may re-apply.

Withdrawal and Reentry

A student who was withdrawn due to personal request in the event of special circumstances qualifies for the reentry within a year of the withdrawal date. A student must contact the school administration to find out the outstanding financial charges and remaining program hours. If a student re-enrolls and their original program has

changed, the new enrollment agreement must be signed. The student must also agree to any change in tuition, attendance policies, etc. Registration fees will re-apply. Books/materials fees may re-apply.

Refund Policy

General Refund Policy

BHI will issue refunds based on the amount paid to the school. Refunds will be made within 30 days of the termination date. Any balance owed to the school is due immediately. Additionally, any remaining unpaid balance from the student will be considered due immediately, and the student will be held contractually responsible for paying that amount to Beauty and Health Institute regardless of initial payment method. Students acknowledge and accept the refund policy and terms when they sign an enrollment agreement. When a student requests a refund, it will be made according to the following terms:

- Withdrawals must be made in writing by email or mail.
- All payments will be refunded if the school does not accept the applicant.
- All monies paid will be refunded if the student withdraws within three (3) business days after signing the Enrollment Agreement.
- Withdrawals that occur after three (3) business days of signing the enrollment agreement, but before the first day of class, will result in a full refund of all monies paid, minus the registration fee and any fees for books, supplies, and materials.

Scheduled vs. Attended Hours

Withdrawals/Cancelations before classes have commenced through 40% completion of the program will result in a prorated refund on the number of scheduled hours to the total program hours.

- MA – 40% of the scheduled hours is 256 hours (8 weeks for full time & 12 weeks for part time)
- EL & FAC - 40% of the scheduled hours is 128 hours (4 weeks for full time & 6 weeks for part time)

Withdrawals/Cancelations after being scheduled or completing more than 40% of the program will result in no refund. Additionally, any remaining unpaid balance from the student will be considered due immediately, and the student will be held contractually responsible for paying that amount to Beauty and Health Institute regardless of initial payment method.

- Scheduled Hours: Hours a student is scheduled from the start of the semester until the day of withdrawal/cancelation excluding any leave of absence time that was properly submitted/documented.
- Attended Hours: Hours a student is clocked in and actually present at Beauty and Health Institute. This differs from scheduled hours. The refund calculations are based on scheduled hours.

Refund Calculation

The termination date used for calculating refunds is the last date of actual attendance by the student, the last day of attendance if written notification is provided to the school by the student, or the date the school determines withdrawal by a student, or terminates a student.

Refund calculations are based on the hourly amount of class hours multiplied by the number of scheduled hours.

The refund calculation is:

Cost of tuition (not total program cost)

Divided by the number of the program hours

Multiplied by the number of scheduled hours

That amount is the “hourly amount” and is then deducted from the cost of tuition to determine the refund.

Example:

Tuition: \$13,000

Books, supplies, materials: \$800

Registration fee: \$150

Program cost: \$13,950

Total program hours: 640

Scheduled hours: 150

$\$13,000 / 640 \text{ hours} = \20.31

$\$20.31 \times 150 = \$3,046.50$

$\$13,000 - \$3,046.50 = \$9,953.50$

\$9,953.50 (refund amount)

(Payments to BHI) – (Refund amount) = Refund given to student

Program & Course Cancellations

Program Postponements & Cancellations: (Program is defined as a long training resulting in a license.)

If the school cancels or postpones a program, while the student has a signed enrollment agreement with the school, then the school will do one of the below:

1. Attempt to make other arrangements for the student by offering another program start date and credit amount paid toward that program.
2. Refund all monies paid by the student.

Course Postponements & Cancellations: (Course is defined as a short training resulting in a certificate.)

If the school cancels or postpones a course, after payment has been accepted, then the school will do one of the below:

1. Offer to enroll in the same course at a different available date.
2. Refund all monies paid by the student.

Grievance/Complaint Policy

Appeal Procedure

Students have the right to appeal a negative progress determination within five (5) business days of receipt. Students must submit their appeal in writing to Beauty and Health Institute and state reasons why the determination should be reversed. They should also include any supporting documentation such as death of a relative, an injury or illness of the student, or any other mitigating circumstance.

The appeal should also state what has changed about the student’s situation that will allow them to achieve Satisfactory Academic Progress by the next evaluation point. Appeal documents will be reviewed, and a decision

will be made and reported to the student within five (5) business days. The appeal and decision documents will be retained in the student file. If the student prevails upon appeal, the satisfactory academic progress determination will be reversed.

Beauty and Health Institute utilizes a progressive three-step approach to address and resolve complaints and grievances, focusing first on early resolution.

Early Resolution

Beauty and Health Institute utilizes a progressive three-step approach to address and resolve complaints and grievances, focusing first on early resolution. A student with grievances or complaints shall first attempt to resolve minor issues with the instructor or individual(s) involved. If the student is not satisfied with the outcome, or if the student is uncomfortable talking with the staff member or party involved, they are encouraged to contact the school administrator. The student shall initiate action to address the issue within 30 calendar days of the matter giving rise to the complaint.

The school administrator will investigate the complaint, counsel the student and parties involved, and attempt to resolve the matter. The school administrator shall provide a written report of his or her recommendations to all parties involved within ten (10) business days of receiving the student complaint. Every effort will be made to resolve the issue without moving beyond early resolution.

Involving the Director and/or President

If a complaint cannot be resolved through early resolution, it shall be presented to the director and/or president, who will attempt to resolve the matter after talking with the school administrator and parties involved in the complaint. The director and/president shall provide a written report of their recommendations to all parties involved within ten (10) business days of initial notification.

Hearing Request

In rare circumstances where the director and/or president's recommendation does not satisfy the complainant, the student may request a hearing by The Beauty & Health Institute's board of directors after submitting a written letter with a request for a hearing to the director. This request must include a specific statement of the student's action, an explanation of the remedy sought, and a copy of the director's recommended resolution. A special meeting of the board will be convened within 30 working days to address the grievance.

Unresolved Disputes

If a dispute cannot be resolved utilizing the means outlined above, the student may contact the Commission for Independent Education.

Executive Director
Commission for Independent Education
325 West Gaines Street, Ste 1414
Tallahassee, Florida 32399-0400
(850)245-3200
Toll Free (888) 224-6684

Student Services

Student Folder and Class Syllabus

New students receive a student folder with pertinent information and a program syllabus on the first day of class.

Academic Advising

Academic advising is available throughout a student's enrollment and required of any student who has a grade average of C (70%) or less.

Job Placement Advising

The school provides job placement assistance to students in the form of employment leads and referrals generated through ongoing contact with area employers in the beauty and health industry. Students and graduates can access job openings through the student portal. Please note that Beauty and Health Institute does not guarantee employment.

Student Records/Transcripts

Student records are maintained on site at the school in a fireproof cabinet and digitally stored off campus as part of nightly back-up procedures. Records are available to students upon written request. Student records will be provided to potential employers only after a written release has been submitted by the student. Transcripts are provided free of charge at graduation. Additional or replacement copies of transcripts are available at a cost of \$25 each. Additional charges will apply for mailing outside of the country. All student records are held in the strictest confidence. The school complies with the Family Educational Rights and Privacy Act of 1974, Buckley Amendment, Public Law 93-380, Section 438. Beauty and Health Institute reserves the right to withhold transcripts and certificates, and refuse enrollment for future terms, if any tuition or other fees or charges owed to the school are not paid when due.

Program Certificates

At graduation, students will receive certificates for the program they have completed. Program completion means all services and hours are met. The program completion certificates are included in the cost of tuition. Beauty and Health Institute reserves the right to withhold transcripts and certificates, and refuse enrollment for future terms, if any tuition or other fees or charges owed to the school are not paid when due.

Additional Certifications

Students have the option to purchase additional training certificates for a fee of \$150 each. Additional certificates are used for advertising purposes only. Students will receive the same training regardless if they decide to purchase additional certificates or not. The price for certificates is the same for students and for alumni.

This excludes special courses offered over the weekend and/or that are not a part of the curriculum. (For example: Eyelash Extensions, Microblading, Advanced HydraFacial, Permanent Makeup, etc.)

Replacement Certificates

Any certificate replacements will be a cost of \$30 each.

Applications for License

Students will be provided with all the paperwork needed for license application(s) upon the completion of the program in which they are enrolled in, in its entirety AND only if there is no outstanding balance or all the payments are made on time for those who finance.

For students enrolled in the Medical Aesthetician program, the Facial Skincare documentation will only be provided to those who pay the entire program in full and only once that part of the program is completed.

If not paid in full, the documentation will be provided upon completion of all hours for Medical Aesthetician at the end of the program.

State Board Exams and Misc. Fees

Some programs require a State Board Exam and/or Licensure Fees. These fees are not included in tuition or fees that are paid to the school. These fees are to be paid directly to the state, board, or testing organization.

Library/Conference Room

The school conference room/library is located in the east side of the building. The conference room/ library features a computer, instructional videos, and journals related to beauty, health, and electrolysis occupations. The school also makes available beauty and health texts and technical manuals, reference books, magazines, and beauty and health related audio tapes. The conference room/library is an important resource for our students and faculty and remains open during all school hours. The school conference room/library is also used for administration purposes. Before using the library, students should check with administration first. Students may use the library materials while on campus or make special arrangements through school administration to check out certain materials. For a current inventory of library publications and resources on hand, or to suggest additional resources, please contact the school administration.

Media Services

The students may use the Beauty and Health Institute library while on campus. If a student wishes to checkout a book, they are to sign and date the "Book Checkout List." Books must be re-turned in 10 days. > If the book is not returned on time the student will be charged \$10.00 late fee and \$5.00 per day after it is 10 days past due until the book is turned in or have paid the cost of the book.

Student Printing on Campus

Students may use the school copier to print for \$0.15 per page. Student can pay at the front desk for how many pages they want to copy.

Recommendation Letter

Recommendation letters are solely based on the instructor's discretion and will only be considered for students who have met the following criteria:

- No absences (excused or unexcused), tardiness, or leaving early.
- Maintain SAP (above 70%) on both theory and practical training (if applicable).
- Have not violated the code of conduct at any time during their enrollment period.
- Have completed all the necessary requirements for graduation.

Student Scanning

Students may fill out a request to have any class material scanned to their email at no charge. Students can leave the material and fill out a request at the front desk to have the material scanned within 24-48 hours and sent to their personal email.

Transportation

Public transportation is available to and from the school site.

Parking

The school offers free parking for all students. The school provides an exclusive parking lot for the students at an offsite location with free transportation to the school. If parking on campus, students must provide medical documentation, and/or have written approval from Administration and should only park in spaces assigned to the school. The school is not responsible for any vehicles that are damaged or towed.

Child Care

The school does not offer childcare, but it does maintain a list of childcare facilities near the school.

Housing

The school does not offer housing, but housing is available near the school. If housing is needed, the school does maintain a list of apartments near the school.

Children & Pets

Students should not bring children or animals inside the school. No children under 16 years of age are allowed to receive Facial Services. No one under 18 should receive Electrolysis and Laser services.

Veteran's School Policies

Veteran's Attendance Policy

Early departures, class cuts, tardiness, etc., for any portion of a class period will be counted as an unexcused absence. Students exceeding 20% total absences in a calendar month will be terminated from their VA benefits for unsatisfactory attendance.

To show that the cause of unsatisfactory attendance has been removed, students must show good attendance (defined as 80%) for one calendar month after being terminated for unsatisfactory attendance. After such time, the student may be recertified for VA education benefits. The student's attendance record will be retained in the veteran's file for USDVA and SAA audit purposes.

Standards of Academic Progress for VA Students

Students receiving VA educational benefits must maintain a minimum cumulative grade point average (CGPA) of 75% each evaluation period. Evaluation periods are defined by program. A VA student whose CGPA falls below 75% at the end of any evaluation period will be placed on academic probation for a maximum of one (1) month. If the VA student's CGPA is still below 75% at the end of the second consecutive term of probation,

the student's VA educational benefits will be terminated. A VA student terminated from VA educational benefits due to unsatisfactory progress may petition the school to be recertified after attaining a CGPA of 80%.

Veteran's Credit for Previous Education or Training

Students must report all education and training. The school must evaluate and grant credit, if appropriate, with the training time shortened, the tuition reduced proportionately, and the VA and student notified.

Veteran's Time Frame to Complete Programs

Veteran students are expected to attend classes according to their assigned schedule and complete their program within State Approving Agency (SAA) approved number of program hours. Full time Veteran students are scheduled to attend 30/34 hours weekly and part-time Veteran students are scheduled to attend 20 hours weekly. Veteran students may not makeup any hours missed. To show that the cause of

unsatisfactory attendance has been removed; students must show good attendance (defined as 80%) for one calendar month after being terminated for unsatisfactory attendance. After such time, the student may be recertified for VA education benefits.

Veteran's Leave of Absence Policy

A veteran student may take a Leave of Absence (LOA) only if it is related to an injury. The veteran student is advised to contact school administration on an individual basis.

Veteran's Refund Policy

The refund of the unused portion of tuition, fees, and other charges for veterans or eligible persons who fail to begin a course or withdraw or discontinue prior to completion will be made for all amounts paid which exceeds the approximate pro-rata of the total charges that the length of the completed portion of the course bears to the total length of the course. The pro-rated portion will be determined on the ratio of the number of scheduled to the total number of instructional days or hours in the course.

VA Pending Payment Compliance

In accordance with Title 38 US Code 3679 subsection (e), BHI adopts the following additional provisions for any students using U.S. Department of Veterans Affairs (VA) Post 9/11 G.I. Bill® (Ch. 33) or Vocational Rehabilitation & Employment (Ch. 31) benefits, while payment to the institution is pending from the VA.

BHI will not:

- Prevent the student's enrollment.
- Assess a late penalty fee to the student.
- Require the student to secure alternative or additional funding.
- Deny the student access to any resources (access to classes, libraries, or other institutional facilities) available to other students who have satisfied their tuition and fee bills to the institution.

However, to qualify for this provision, such students may be required to:

- Produce the VA Certificate of Eligibility (COE) by the first day of class.
- Provide a written request to be certified.

- Provide additional information needed to properly certify the enrollment as described in other institutional policies.